Revenue Cycle – Overview (E-E1L39V)
This module reviews the key components of the revenue cycle process for the Wound Center. Separate modules will go into more detail about concepts and related tasks.
Audience: Clinical Leaders, Front Office Coordinators
Duration: 12 min

Services and Procedures (E-VMJOLV)
This course teaches you about the most billed services and procedures in a wound care center and foundational concepts like Superbills and Modifiers.
Audience: Center Leadership, Patient Navigators, CNMs, and other team members who support the billing process
Duration: 120 min

Advance Beneficiary Notice of Noncoverage (ABN) (E-03N940)
This module will discuss Advance Beneficiary Notice of Noncoverage (ABN), including when to issue an ABN, how to complete the form, and the requirements for maintaining this record.
Title: Advance Beneficiary Notice of Noncoverage (ABN)
Audience: Center Leadership, CNMs, Patient Navigators
Duration: 15 min

Charge Master (E-VXM3X1)
In this mini-module, you will learn what the Chargemaster is and frequently asked questions about this resource.
Audience: Center Leadership
Duration: 5 minutes

Charge Reconciliation (E-VMJ5JV)
In this course, you will learn about Daily and Monthly Charge Reconciliation, including what resources to gather, the process for completing reconciliation, and hands-on practice.
Audience: Center Leadership
Duration: 15 minutes

Clinical Level of Care/Point Tabulation Tool (E-IGJ561)
Documenting the care you provide your patients is a necessary process! It communicates the clinical quality you deliver to your patients and ensures you are appropriately reimbursed for your care. In the first module, you will learn about using the **Clinical Level of Care (CLOC**) tool to document the care provided to your patients. A review of the **CLOC Data Dictionary** is included. Additionally, a review of the **Superbill** to document Evaluation and Management (E & M) is included. In the second module, you can apply what you learned using a case scenario approach.
Audience: CNMs, RNs, LPNs
Duration: 12 min

Collection Monitoring Tool (CMT) (E-0JQY9V)
In this module, we will discuss the steps for completing your monthly collections monitoring, including obtaining and analyzing a hospital collection report, completing the CMT, and finalizing your monthly completion in the CRM using the CORE Financials Form.
Audience: Center Leadership
Duration: 20 minutes

Critical Access Hospitals (E- VMYWRV)
This module discusses special requirements for documentation and billing when the Wound Care Center is a Critical Access Hospital outpatient department.
Audience: Center Leadership, CNMs, Patient Navigators
Duration: 15 min

Entering Monthly Financials into the CRM (E-199RO1)
In this module, you'll learn the basics of the monthly process for entering center financials into the CORE Financials Form in the CRM, including why you do this process and how to complete the form.
Audience: Center Leadership
Duration: 10 minutes

Evaluation and Management Documentation and Coding for Providers (E-1LYJ80)
In this module, you'll learn about the procedure for providing billing codes for Evaluation and Management.
Audience: Practice Professionals (Physicians and other providers)
Duration: 30 min

Gross Revenue Variance (E-0EQ6R0)
In this mini-module, you'll learn what Gross Revenue Variance (GRV) is and how to impact the GRV of your Center.
Audience: Center Leadership
Duration: 5 minutes

Hospital Billing and Reimbursement (E-1GK260)
In this module, you will learn about the process for hospital billing, including claim forms such as UB-04, remittance advice (RA), and the steps to take when appealing a claim.
Audience: Center Leadership, CNMs, Patient Navigators
Duration: 15 min

NCDs LCDs and Commercial Payor Policies (E-VXMP81)
In this course, you will learn the basics of NCDs, LCDs, and Commercial Payor Policies, including how to define these and related terms and the responsibility of Program Directors to regularly review the NCD LCD Log and update their NCD LCD Binder.
Audience: Center Leadership, CNMs, providers, Patient Navigators
Duration: 10 minutes

Referral Development: Data Integrity (E-1GKRQ0)
In this course, you'll learn why maintaining accurate data is important to referral development visits and how to maintain data integrity.
Audience: Center Leaders, Front Office Coordinators
Duration: 10 min

Revenue Cycle – Bioengineered Skin Substitute Calculator (E-GVZQGV)
This module reviews the Bioengineered Skin Substitute Calculator.
Audience: Clinical Leaders
Duration: 17 min

Medicare Audits (E-VRXYMV)
In this module, we will discuss the types of Medicare audits a hospital could have concerning their hospital outpatient services, such as the Wound Care Center.
Audience: PDs and center leaders
Duration: 10 min
Keywords: program director, PD, clinical nurse manager, CNM, revenue cycle, revenue cycle management, RCM