

**Clinical Excellence- A Patient-Centered Approach to Care (E-1LMRE0)**

In this course, we'll review why patient access is so vital to our patients and our mission; we'll help you leverage the available tools and resources to help you drive patient access in your wound care clinic, and we'll review the Patient-Centered Leadership and Care Delivery Models. The course also includes several downloadable resources to help clinic leaders facilitate discussions among their team on improving patient access to care and quality outcomes using patient-centered leadership and Care Delivery models.

Audience: Nurses, Clinical Leaders

Duration: 1 hr.

Patient Safety Event Reporting (E-0YWPGV)

Learn about what constitutes a patient safety event, how to report an event, and how you impact patient safety in your role.

Audience: Front Office Coordinator, Clinical Leaders

Duration: 10 min

Care Planning (E-1KY9KV)

This module contains instructions for clinical leaders and Case Managers on care planning.

- Who is responsible for initiating and updating the multi-disciplinary care plan (MDCP)
- How often the MDCP is to be updated
- How to add a problem and interventions, assign goals with dates, resolve problems and goals
- How to move a resolved problem back to the active problem list
- How to identify problems in care planning

Duration: 15min

Audience: Nurses, Clinical Leaders

Understanding Your Healing Rates (E-027X41)

Understanding how you measure healing rates is critical to measuring patient outcomes. Make notes of the different versions of Healing rates.

Audience: Clinical Leaders

Duration: 40 min

Patient Care Campaign: Advanced Modalities – Debridement (E-VP8YXV)

In the fourth video, Dr. Ennis discusses the benefit of debridement for wound healing. Beginning with early evidence, Dr. Ennis reviews the many forms of debridement and the pros and cons of each. He discusses how sharp and surgical debridement can reestablish a healing trajectory installed wounds and improve healing and complex wounds when applied regularly.

Audience: Center Leaders, Clinical Leaders, Providers, Nurses

Duration: 1 hour

Patient Care Campaign: Stalled Wounds (E-VNWD2V)

Understanding how stalled wounds affect our patients' healing outcomes is critical to providing them with a course of treatment that will increase their chance of healing. In this webinar, Dr. Ennis reviews how wound stalling strongly predicts non-healing compared to average healing trajectories. Providers need to monitor wounds through all stages of treatment to quickly identify potential issues, prevent stalling, and get our patients back to living the life they enjoy as quickly as possible. Our data shows that patients who stayed on the healing path were more likely to accelerate their time to healing, complete their course of treatment, and ultimately heal than those who showed signs of stalling. To improve outcomes for the patients who entrust you with their care, you can regularly monitor wounds with frequent visits and adjust treatment as needed by utilizing additional advanced modalities to get stalled wounds back on the path to healing.

Audience: Center Leaders, Clinical Leaders, Providers, Nurses

Duration: 50 min

Patient Care Campaign: Visit Frequency (E-0EY3Q1)

Frequent visits throughout care allow any potential disruptions to healing to be identified and intervened upon earlier. Additionally, research suggests visit frequency can evoke other positive mechanisms on wound healing, including reduced social isolation and increased social support. It is essential to identify opportunities to maintain and/or improve visit frequency throughout patients' treatment to heal more patients, reduce time to closure, and reduce unwarranted clinical variability. This activity is a video recording of a live Q&A session (November 2020) provided by Dr. Ennis for all providers regarding visit frequency.

Audience: Center Leaders, Clinical Leaders, Providers, Nurses

Duration: 1 hour

Patient Care Campaign: Advanced Modalities – Hyperbaric Oxygen Therapy (E-05J6M0)

In the fifth and final video, Dr. Ennis reviews the use of hyperbaric oxygen (HBO therapy) as a lever for reducing unwarranted clinical variability. In addition to updating learners on the effectiveness of HBO therapy for treating Wagner grades 3 and 4 wounds, this session provides information concerning the use of HBO therapy for radiation cystitis. Dr. Ennis provides a significant update and guidance on the retirement of two Medicare Local Coverage Determinations (LCDs) on HBO therapy and clarifies the now universal National Coverage Determination (NCD).

Audience: Center Leaders, Clinical Leaders, Providers, Nurses

Duration: 1 hour

Patient Care Campaign – Increasing Patient Engagement (E-1947D0)

Maintaining patient engagement and reducing cancellations and quit rates is essential to help deliver Exceptional Patient Experiences that improve a patient's chance of healing.

Audience: Center Leaders, Clinical Leaders, Providers, Nurses, Front Office Coordinators

Duration: 50 min

CPGs and the 9 Essential Steps to Healing (E-1KYKDV)

Learn the evidence-based clinical approach to wound care.

Audience: Center Leaders, Clinical Leaders, Providers, Nurses

Duration: 15 min